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# WA-4200 Wireless Access Point User Guide



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## Introduction

As the central component of your wireless network, the 802.11ac Wave 2 Access Point provides you with high-speed, high-range wireless 802.11ac networking. The AP broadcasts on both the 5 GHz and 2.4 GHz bands so that select devices can choose their preferred source of wireless connectivity, improving the overall stability, reliability, and performance of the wireless network.

- For product regulatory information, see [ctrl4.co/reg](http://ctrl4.co/reg).
- For product patent information, see [ctrl4.co/patents](http://ctrl4.co/patents).

## System requirements

Minimum system requirements:

- PoE+ switch or injector, or an AC power adapter (not included).
- A computer with an Ethernet port (for first AP setup).

## Hardware installation

For hardware installation and first-time startup instructions, see the *Quick Start Guide* found in the box.

### Default settings and credentials

- **IP address:** IP will be automatically assigned by router if a DHCP server is detected or, if no DHCP server is detected, the default IP address will be automatically set to **192.168.1.21**.
- **Username/ Password (default):** *admin/password*
- **SSIDs (default):** **Pakedge\_Main** (5 GHz) and **Pakedge\_Alt** (2.4 GHz)  
Security/ password: WPA2-PSK/ **pakedgewireless**
- **Guest SSIDs (default):** PakedgeGuest2.4 and PakedgeGuest5, security/ password: WPA2/ *pakedgeguest*
- Transmit power for US and International models (WA-4200 and WA-4200-1)  
18 dBm for 5 GHz and 13 dBm for 2.4 GHz

## First-time login

The first time you log in, you are brought to the *Configure* tab. Here you can change your username and password (strongly recommended), specify the device's network name and physical location, set the Country Code, and create or hide wireless networks.

For OvrC setup instructions, see the [OvrC](#) page.

**Note:** For APs sold in the U.S. and Israel, the Country Code will be preconfigured and locked. For units sold in the rest of the world, the Country Code will be blank and must be configured on the Configure tab during first-time setup.

# Configure

The *Configure* tab allows you to change the most common AP settings in one screen. This is the default tab that displays after login.

- **Username and Password:** The first time you log in, you should change these from the defaults (“admin” and “password”) to new credentials.
- **Friendly Device Name:** Give the AP a descriptive name to identify it on its web interface screen and in OvrC.
- **Device Location:** Describe the physical location of the AP here.
- **Device Note:** Add any other notes here, such as date of installation and the technician name.
- **Time Zone:** Select the time zone used for the AP’s event logs.
- **Country Code:** Select the country where the AP is installed.

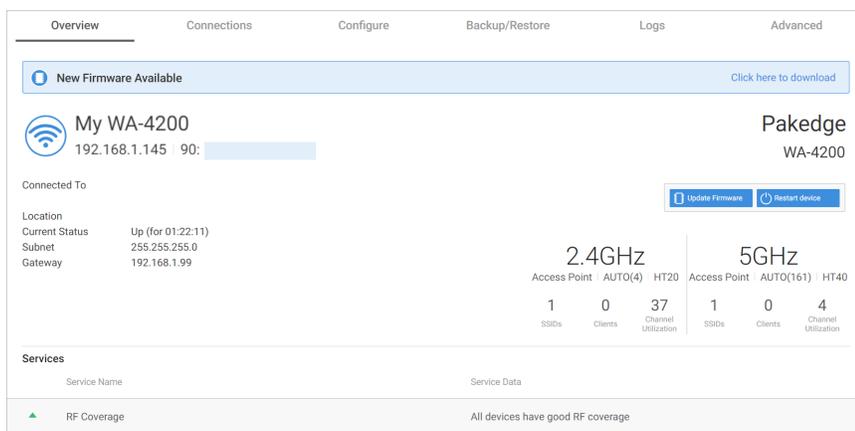
**Note:** For APs sold in the U.S. and Israel, the Country Code will be preconfigured and locked. For units that are sold in the rest of the world, the Country Code will be blank and must be configured on the Configure tab.

- **LAN Settings:**
  - **IP Network Settings:** Select the method used for assigning IP addresses (DHCP or Static).
  - **IP Address:** For a static IP network, enter the AP’s IP address here. For a DHCP network, this field is read-only.
  - **Subnet Mask:** For a static IP network, enter the AP’s subnet mask here. For a DHCP network, this field is read-only.
  - **Gateway:** For a static IP network, enter the AP’s Gateway address here. For a DHCP network, this field is read-only.
- **DNS Settings:**
  - **DNS Server n (server’s IP address):** For a static IP network, enter up to two DNS server IP addresses here. For a DHCP network, these fields are read-only.

- **5 GHz Networks** and **2.4 GHz Networks**, and **guest networks**: Enter an SSID (wireless network name), the authentication type to use, the WiFi password, and the VLAN this wireless network is associated with. To view the password that's entered, click the eye icon. Select Hide to not broadcast the wireless network's SSID.
- **5 GHz Guest Network** and **2.4 GHz Guest Network**: Enter an SSID (wireless network name), the authentication type to use, and the WiFi password. To view the password that's entered, click the eye icon. Select Hide to not broadcast the wireless network's SSID.

## Overview

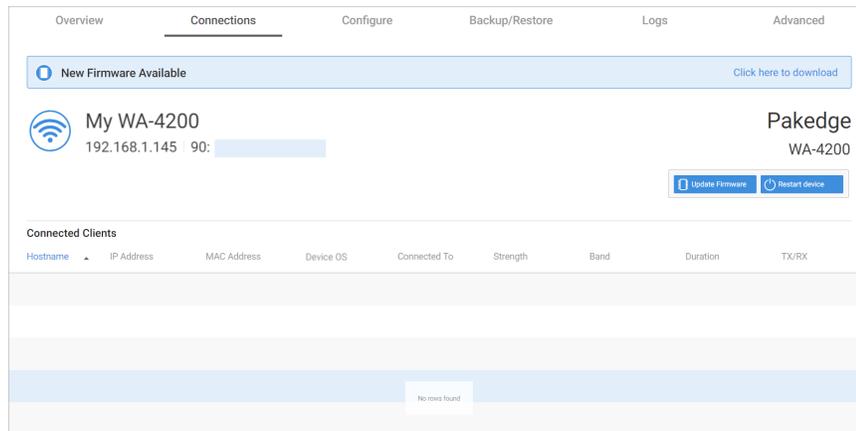
The *Overview* tab gives you a quick view of the AP's status and critical settings.



- **Notifications:** System notifications display at the very top of the tab. This example shows a firm ware update is available.
- **Name:** The device name (assigned in the Configure tab) appears here.
- **IP address** and **MAC address:** The device's assigned IP address and unique MAC address is shown here.
- **Update Firmware:** Click to open the Update Firm ware screen (also accessible under the Advanced tab). The screen also displays the firm ware's release notes.
- **Restart device:** Click to restart (power cycle) the AP. It happens immediately, with no confirmation dialog.
- **Network information:** Displays the number of wireless network SSIDs and the number of channels used by each.
- **Services:** Displays the status of current services and settings and indicates with an icon whether the service or setting is optimally configured.

## Connections

The *Connections* tab displays a list of connected wireless devices.



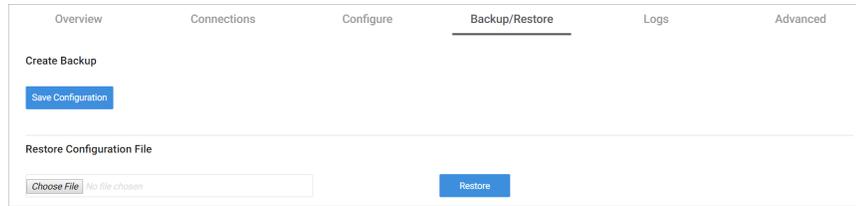
Click any column head to sort the list by that field. Available fields are:

- Hostname
- IP Address
- MAC Address
- Device OS
- Connected To
- Strength
- Band
- Duration
- TX/RX



## Backup/Restore

The *Backup/Restore* tab allows you to save a configuration (backup) and restore the configuration file.



- **Save Configuration:** Click to save a file that contains all of this AP's settings.
- **Choose File:** Click to select a saved configuration backup file to use for restoring settings.
- **Restore:** Click to restore AP settings using the selected configuration backup file.

## Logs

The *Logs* tab displays a record of system events effected by the AP. The events are categorized and sortable by severity, timestamp, and details.

The screenshot shows the 'Logs' tab in the user interface. At the top, there are navigation tabs: Overview, Connections, Configure, Backup/Restore, Logs (selected), and Advanced. Below the tabs, the 'Remote Syslog' section is visible. It includes a toggle switch labeled 'Enable' which is currently turned off. To the right of the toggle are two input fields: 'Server IP Address' with the value '0.0.0.0' and 'Port' with the value '514'. Below these fields, there are three columns: 'Severity', 'Timestamp', and 'Detail'. A blue button labeled 'Download Detailed Logs' is located in the bottom right corner of the configuration area.

- **Enable Remote Syslog** to save the logs on another network. You'll also need to specify the remote Syslog server IP address and port.
- **Download Detailed Logs:** Click to download more verbose descriptions of the logged events.

## Advanced Device Settings

Click this tile to configure LED settings, change the hostname or factory defaults, or to access diagnostic tools.

- **LEDs:** Select to enable (or deselect to disable) the AP's LEDs.
- **Hostname:** Enter the hostname here.
- **Factory Default:** Click to restore factory default settings.
- Diagnostic Tools
  - **Ping:** Select to ping a device at the indicated address.
  - **Traceroute:** Select to run a traceroute to the indicated address.

## LAN Settings

Click this tile to configure the advanced LAN port settings, such as management VLAN, STP, and LACP.

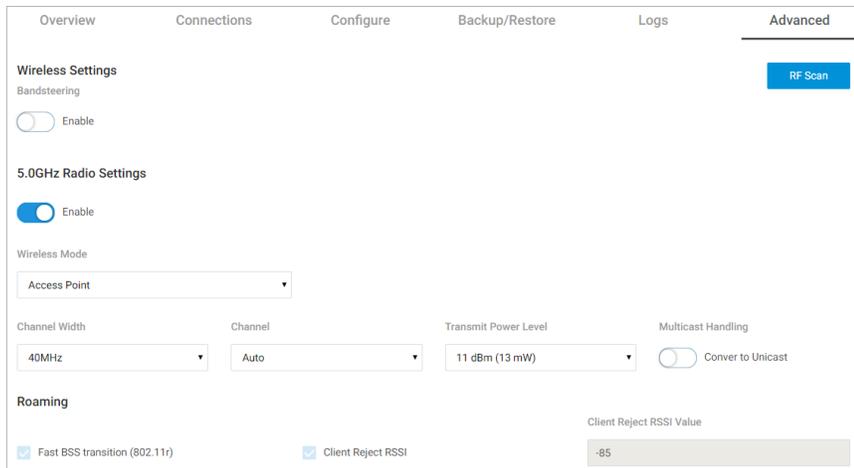
- **Management VLAN:** Click this toggle to enable the management VLAN.
- **VLAN ID:** Enter the VLAN ID the AP is associated with.
- **Spanning Tree Protocol:** Click this toggle to enable spanning tree protocol, then select **Priority** to change the priority from its default (32768). The lower the priority, the more likely the switch is to become the root bridge. (STP is changed in increments of 4,096.)
- **LACP:** The second LAN port can be used for data bypass or link aggregation. The WA-4200 is capable of passing wireless traffic at rates of more than 1Gbps. In an environment where more than 1Gbps wireless data is required, link aggregation can be used to bond multiple Gigabit Ethernet links into a single, high capacity link. The switch

connected to the AP must also support LACP and be configured to use this feature.  
 Note: For the majority of WLAN deployments, single-Gigabit backhaul for APs is more than sufficient. To set up link aggregation:

1. On the WA-400's interface, go to **Advanced > LAN Settings**, then enable **LACP**.
2. On the managed network switch, configure two switch ports to use LACP. (Instructions will vary, depending on the switch, so see the switch's documentation for more information.)
3. Connect the WA-4200 AP's two LAN ports to the two LACP-enabled ports on the switch.

## Wireless Settings

Click this tile to configure advanced WiFi radio settings such as channel, power, RF scan, and roaming features.



- **Wireless Settings**
  - **Band Steering:** Band steering steers 5 GHz-capable clients to that frequency. By enabling this function, the 2.4 GHz SSID and settings will be copied to the 5 GHz band.
  - **RF Scan:** Click to perform an automatic site survey of RF signals. The AP will scan the channels for connected devices and will then display them in a table.
- **5 GHz and 2.4 GHz Radio Settings**
  - **Enable:** Click this toggle to enable this WiFi radio band.
  - **Operation Mode:** Both the 5 and the 2.4 GHz bands have the following operating modes:
    - **Access Point:** Standard mode of operation. Allows a wireless connection to the LAN.
    - **WDS Root:** The AP with this mode set will be the “root” device that APs configured with WDS Repeater and WDS Bridge will connect to.
    - **WDS Bridge:** This mode allows the AP to connect to a WDS Root Access Point. This mode takes in the SSID broadcasted by the WDS Root Access Point and turns it into Ethernet connectivity for client devices.

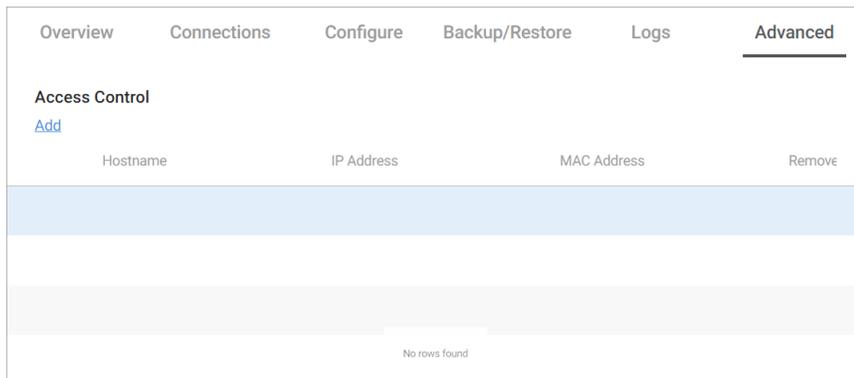
- **WDS Repeater:** This mode allows the AP to connect to a WDS Root Access Point. This setting will take the SSID broadcasted by the WDS Root Access Point and rebroadcast it to end-user devices.
- Additional WDS Bridge and WDS Repeater settings:
  - WDS Root Access Point BSSID
  - WDS Root Access Point SSID
- **Wireless Mode:** Choose the setting that corresponds to the type of wireless clients connected to your network. If you aren't sure which type of clients will access the wireless networks, we recommend you keep the default settings.
- **Channel Width:** Select the channel width for the selected channel to use. By default, it's set to HT 80 MHz (when using 5 GHz) and HT 20 MHz (when using 2.4 GHz). Selecting 40 MHz on the 2.4 GHz band is possible, but not recommended, because it will also increase the risk of impacting wireless performance. We recommend keeping the 2.4 GHz radio set to 20 MHz and using only channel 1, 6, or 11, because they are the only three non-overlapping channels.
- **Channel:** Using the default setting (Auto), the AP automatically selects the channel with best performance for the wireless network. To select a channel manually, click the drop-down list and select a channel. The channel options available depend on the Country Code selected.
- **Transmit Power Level:** The power depends on the distance of the devices in your wireless network. You can use this feature to increase or decrease the coverage area; however, we do not recommend changing this setting unless a professional site survey is conducted. Contact your network administrator for help.
  - **Auto:** This setting adjusts the power of the AP based on the distance to the furthest client device.
  - **For US model (WA-4200):**  
11dBm (13mW) – 25 dBm (316mW): These are static power settings. The AP will broadcast at the selected power level.
  - **For international model (WA-4200-1):** Transmit Power Level for International version depends on the Country Code selected (see page 3).
- **Multicast Handling:** Enable the Convert to Multicast toggle to enhance the video/audio quality when streaming multicast content to multiple devices over WiFi. When enabled, all the multicast traffic is converted to unicast, which increases the delivery speed to individual devices. This feature is not recommended if the multicast group exceeds 10 devices.
- **Roaming**
  - **Fast BSS transition (802.11r):** IEEE 802.11r standard for fast roaming reduces the authentication time when clients roam from one AP to the other. This feature is beneficial for video streaming and voice application.

**Note:** The roaming behavior depends on clients. To obtain full benefit from fast roaming, wireless clients need to support 802.11r fast roaming standard. It is not recommended to enable both band steering and fast roaming features, which will cause some incompatibility issues.

- **Client Reject RSSI:** Helps with “sticky” clients that don’t reliably roam to the closest AP. By enabling this feature, the AP continuously monitors the station’s received signal and will de-authenticate the client when the RSSI falls below the user-defined Client Reject RSSI Value threshold. This setting can be configured independently on 5 GHz and 2.4 GHz radios.
- *Guest Network Client IP Assignment*
  - **DHCP:** Select Internal or External.
  - **Starting IP Address:** This is the beginning of the DHCP range used on the guest network. If you have multiple APs, you can give them the same DHCP range because the guest network of each AP will be independent of each other.
  - **Ending IP Address:** This is the last IP address available on the DHCP range.
  - **Subnet Mask:** Select the class of the guest network. 255.255.255.0 is the standard setting and is selected by default.
  - **GW IP Address:** Enter the Gateway IP address
  - **DNS server IP address:** The DNS Server IP can be set to an external DNS or to the router’s IP address if the router provides a DNS server.

## Access Control

Click this tile to set up access control for connected clients.



To add a client for access control, click **Add**, then select the client and click **Apply**. The client and its identifying information are added to the *Access Control* list.

Click any column head to sort the list by that field. Available fields are:

- Hostname
- IP Address
- MAC Address
- Remove

## Firmware

Click this tile to access cloud and local firmware upgrades.

## WA-4200 Wireless Access Point User Guide

**New Firmware Available v0.9.9** ⋮

[What's New / Release Notes 08/30/2018](#)

**Features:**

- 1-click remote management with BakPak Lite
  - View WAN settings
  - Edit LAN settings
  - Edit wireless SSID configuration and security profiles
- Configure 2 additional Pakedge WAPs directly from the WR-1
  - Requires WAPs to be on firmware version 1.20 or later

**Bug fixes:**

- Some GUI compatibility issues with Internet Explorer 11
- Speed test results may reflect slower download speeds when connecting to certain servers
- Some secondary controllers are not discovered via SDDP when connected to wireless with multicast enhancements enabled

**Hot fix:**

- Addressed issue in 1.02.0 which could cause a US region wireless setting to be lost on factory default. Please update to this patch as soon as possible

[Upgrade](#)

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**Current / Installed Firmware v0.3.0.0**

[Release Notes 08/28/2018](#)

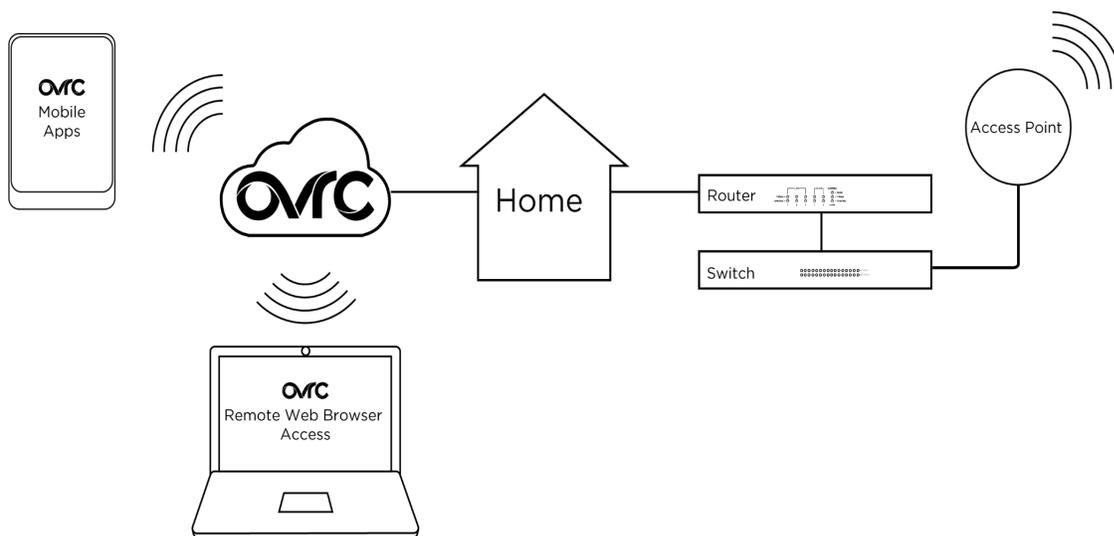
If your firmware is up to date, this screen shows your current firmware version and provides a link for that firmware's release notes.

If a firmware update is available, this screen also shows the update version and the update's release notes. Click **Upgrade** to update the firmware from the cloud.

## OvrC

OvrC gives you remote device management, real-time notifications, and intuitive customer management, right from your computer or mobile device. Setup is plug-and-play, with no port forwarding or DDNS address required.

To add this device to your OvrC account:



1. Connect the AP to the internet
2. Log into OvrC ([www.ovrc.com](http://www.ovrc.com))
3. Add the Device (MAC address and serial numbers needed for authentication)

## Reset to factory default settings

While setting up or troubleshooting, you may need to reboot the AP or restore it to its factory default settings.

**Caution:** Do not power off the AP during a factory reset.

### Reset using the interface

To only restart the AP, maintaining all settings:

1. In the **Overview** or **Connections** tab, click **Restart Device**. The AP restarts.

To reset to factory default settings, deleting all user settings:

**Caution:** Performing this reset will delete all of your settings on the AP.

1. Go to the **Advanced** tab and click **Device Settings**.
2. Click **Factory Default**, then click **Yes**.

### Reset using the physical RESET button

Your AP has a recessed RESET button accessible through a pinhole next to the Ethernet port underneath the AP.

To only reboot the AP, maintaining all settings:

1. While power is connected, insert a narrow, pointed object (such as a straightened paper clip) into the hole.
2. Press and release the button.

To reset to factory default settings, deleting all user settings:

**Caution:** Performing this reset will delete all of your settings on the AP.

1. While power is connected, insert a narrow, pointed object (such as a straightened paper clip) into the hole.
2. Press and hold the button for at least ten seconds, then release it.



11734 S Election Road  
Draper, UT 84020

[www.pakedge.com](http://www.pakedge.com)

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